

Jameson: Brent : Person Centred Leave (from Inpatient Wards)

In Brent Inpatient Adult Mental Health Wards to reduce by 50% by 31st Jan 2019 the number of patients: 1) Not returning on time from planned leave: 2) Failing to return when on unescorted leave or escorted/accompanied leave

Project background/Introduction

- Safety, person-centred care and clinical effectiveness are central to Mental Health Inpatient stays
- Unauthorised patient absence from, or delays in patients returning to, mental health wards unfortunately have associated serious negative consequences for patients and staff.

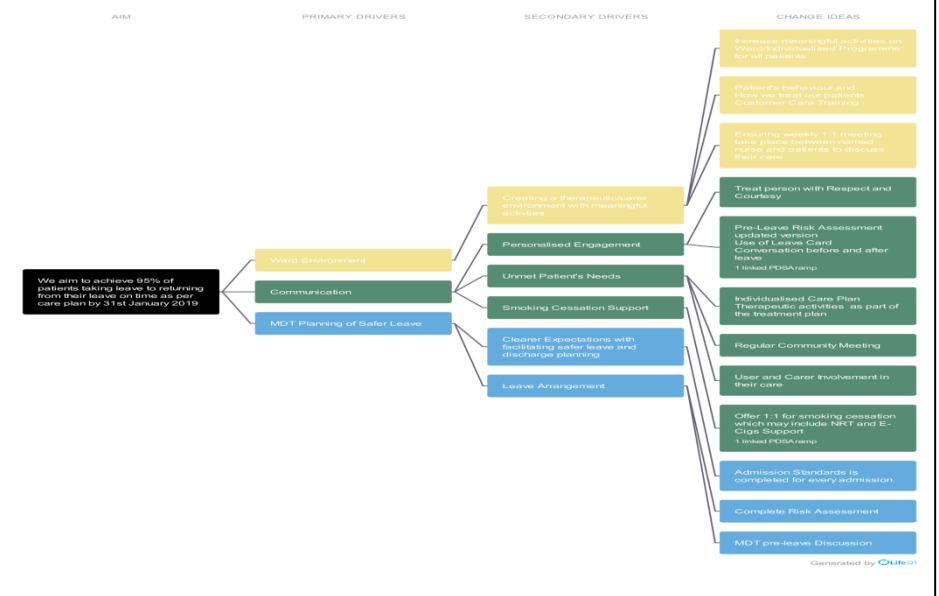
These can include for patients:

- longer admission times, self-harm and physical health problems .

Other consequences include for instance:

- Police concerns and a strain on their resources In Brent, staff wanted to work on patient centred leave and specifically wanted to focus on increasing the number of patients returning on time from planned leave and reducing the number of patients failing to return from leave when escorted by staff.

Driver Diagram



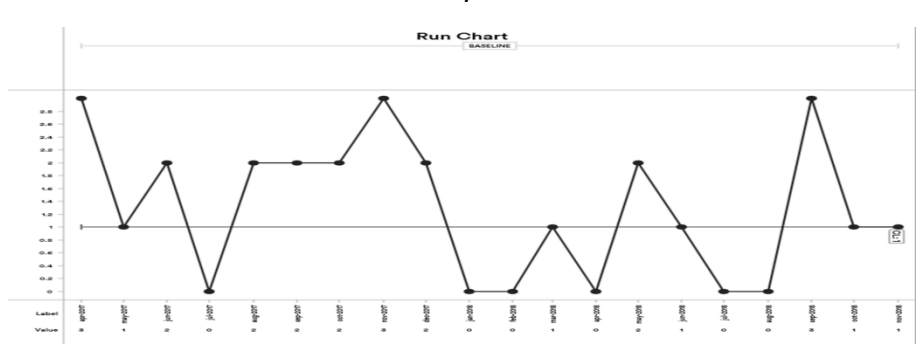
Run Chart 1

No. of patients per month not returning on time from planned leave to Brent Mental Health Wards .



Run Chart 2

No. of patients per month failing to return to Brent Mental Health Wards from leave when escorted by staff.



Measures

Outcome Measure: Return from Planned Leave (No. per month of patients not returning on time from planned leave to Brent Mental Health Wards)

Outcome Measure: Return from Escorted Leave (No. per month of patients failing to return to Brent Mental Health Wards from leave when escorted by Staff).

Conclusion and next steps

Working together with patients in a coordinated but methodical and systematic manner using the model for improvement helped us make these changes .

Having regular meetings helped us keep a focus and kept us on track with this work.

We have built QI capability in our team and are excited about starting and completing more QI projects on our Brent Mental Health Wards.

Date created: Monday 18th March 2019.

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